

CDTO Strategic Plan Accomplishments Three-Year Summary

Strategic Priorities	Year 1 2017-2018	Year 2 2018-2019	Year 3 2019-2020
Improve Transparency and Communications	<ul style="list-style-type: none"> ✓ Launched a new, informative, and user-friendly website resulting in over 33,000 views, improving access to the public register ✓ Provided educational brochures to raise public awareness and outreach 	<ul style="list-style-type: none"> ✓ Developed a communications strategy in alignment with the current strategic plan to enable improved stakeholder engagement ✓ Contributed to the development of a national Applicant Engagement Strategy (AES) to engage individuals studying or practising dental technology about the benefits of becoming registered ✓ Completed a French translation of the CDTO website to provide information to the public in both of Canada's official languages (accessible in 2020) 	<ul style="list-style-type: none"> ✓ Created a COVID-19 webpage for easy access to current information on the pandemic and FAQ's ✓ Co-hosted a live virtual COVID-19 Return to Practice Guidance townhall to an audience of 100 RDTs with the ADTO ✓ Hosted a national meeting of dental technology program educators to provide new ADT project developments, discuss potential curriculum improvements and development of "audit courses" ✓ Increased engagement with dental technology graduating classes to raise awareness of professional licensing ✓ Led an inaugural virtual town hall for 7 Councils of the Canadian Alliance of Dental Technology Regulators (CADTR) in FR and EN
Ensure Ontarians have access to RDTs	<ul style="list-style-type: none"> ✓ Conducted member and applicant outreach through surveys and focus groups to identify barriers to licensure ✓ Assessed demographic composition of the dental technology workforce to determine future regulatory initiatives 	<ul style="list-style-type: none"> ✓ Adopted new National Essential Competencies, along with 6 other jurisdictions in Canada ✓ Developed a Profession Specific Credential Assessment (PSCA) tool to fairly assess the credentials of international applicants and non-approved program graduates against the Canadian education benchmark ✓ Developed a Master Blueprint for the upcoming new national exams to assess entry-to-practice competencies 	<ul style="list-style-type: none"> ✓ Focused attention on completion of the National Credential and Assessment Service to reduce barriers for domestic and internationally educated applicants to access path to licensure and strengthen labour mobility. ✓ Completed the National Essential Entry-to-Practice Competencies required for dental technologists at the start of their career ✓ Developed and piloted the new Dental Technology Entry-to-Practice Assessment (DTETPA) ✓ Designed the new CADTR website and Online Applicant Portal

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Complete Standards of Practices Review	<ul style="list-style-type: none"> ✓ Revised and disseminating the Infection Prevention & Control Standard of Practice to Members and stakeholders 	<ul style="list-style-type: none"> ✓ Drafted a Standard to outline the expectations of Members when using the RDT Stamp, an assurance that a dental device was created by a qualified professional ✓ Reviewed the current Supervision Standard to identify gaps and areas for improvement 	<ul style="list-style-type: none"> ✓ Collaborated with oral health colleges to develop COVID-19 principles ✓ Collaborated with CADTR to develop and implement the COVID-19 Return to Practice Guidance for RDTs ✓ CDTO's Standards of Practice revision project deferred to 2021
Improve Governance Effectiveness	<ul style="list-style-type: none"> ✓ Strengthened Council governance through the newly approved annual Council evaluation policy and Council meeting evaluation process 	<ul style="list-style-type: none"> ✓ Created a Governance Policy Manual to facilitate efficient access and annual review of the governance policies ✓ Optimized the performance of new Council members by enhancing the Council onboarding program 	<ul style="list-style-type: none"> ✓ Completed the Governance Policy Manual ✓ Implemented an effective onboarding program for new Council and Committee members ✓ Facilitated governance planning workshops, education and training sessions ✓ Embarked on exploration of modernization of the regulatory framework with system partners
Implement a Best Practice Redesigned QA Program	<ul style="list-style-type: none"> ✓ Revised the National Competency Profile to reflect the current minimum expectations for entry level practice and continued competence for practising RDTs 	<ul style="list-style-type: none"> ✓ Approved the essential continuing competencies to support the harmonization of foundational documents for the profession and sustained quality dental technology service ✓ Updated the continuing professional development guidelines for consistency of terminology across the QA program 	<ul style="list-style-type: none"> ✓ Conducted an environmental scan of best practice regulatory QA programs ✓ Project workplan development deferred to 2021
Implement Best Practice Regulation	<ul style="list-style-type: none"> ✓ Assessed current registration process and legislation in Canada ✓ Initiated review of the Professional Conduct regulation to ensure that RDTs practise in the public's best interests 	<ul style="list-style-type: none"> ✓ Conducted an environmental scan on the supervision and delegation requirements of other health regulators ✓ Utilized sound methodologies to define evidence-based approaches for assessing entry-to-practice competencies 	<ul style="list-style-type: none"> ✓ Led the development of national regulatory tools and structures to improve fair registration practices for CADTR members, including: <ul style="list-style-type: none"> • National Credential and Assessment Policies • Memorandum of Understanding for a single Credential and Assessment service ✓ Developed an expanded CADTR governance framework to administer CAS for all applicants regardless of practising jurisdiction