



**College of Dental Technologists of Ontario**  
Ordre des Technologues Dentaires de l'Ontario

# **COLLEGE OF DENTAL TECHNOLOGISTS OF ONTARIO**

## **BY-LAWS**

**APPROVED BY THE BOARD – September 25, 2015**

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# **BY-LAWS OF THE COLLEGE OF DENTAL TECHNOLOGISTS OF ONTARIO**

## **I. INTERPRETATION**

### **I.01 – Definitions**

In these By-Laws, unless otherwise defined or required by the context,

“Act” means the Dental Technology Act, 1991 and includes the regulations made under it;

“Auditor” means the accountant or firm of accountants duly licensed under the Public Accounting Act who have been appointed by the Board of Directors under article 4.14;

“Board of Directors” (sometimes referred to as the “Board”) means the Council of the College within the meaning of section 1(1) of the Code and section 5 of the Act;

“By-Law” or “By-Laws” means the By-Laws of the College;

“Chair” and “Vice-Chair” mean, respectively, the Chair and the Vice-Chair of the Board of Directors of the College;

“Code” means the Health Professions Procedural Code, which is Schedule 2 of the Regulated Health Professions Act, 1991;

“College” means the College of Dental Technologists of Ontario;

“Committee” means a Committee of the College and includes statutory Committees established under section 10 of the Code, standing Committees, planning groups, a Panel of a Committee and any other Committee established by the Board of Directors under these By-Laws;

“Director” means an individual elected or appointed to be a member of the Board of Directors;

“Elected Director” means a Registrant who has been elected to the Board of Directors in accordance with the By-Laws and includes a Registrant elected in a by-election or appointed to fill a vacancy;

“Panel” means a panel appointed under article 12.07 or a panel authorized under the Code;

“Professional Association” means an organized group of individuals who promote and advocate for the interests of the profession related to dental technology, dentistry, denturism or other dental profession, but does not include a school whose sole purpose is to educate;

“Public Director” means a person appointed by the Lieutenant Governor in Council as described in section 5(1)(b) of the Act;

“Register” means the Register required to be kept pursuant to the Code;

“Registrant” means a member of the College;

“Registrar” means the Registrar of the College; and

“RHPA” means the Regulated Health Professions Act, 1991 and includes the regulations made under it.

### **I.02 – Legislative References**

Any reference in these By-Laws to a statute, a regulation or a section of a statute or regulation shall be deemed to apply to any re-enactment or amendment of that statute, regulation or section, as the case may be.

### **I.03 – Consistency with RHPA and Act**

All provisions of these By-Laws shall be interpreted in a manner consistent with the RHPA and the Act and where any inconsistency is found to exist, the inconsistent provision shall, where practical, be severed from these By-Laws.

## **1.04 – Calculating Time**

A reference in these and all By-Laws of the College to the number of days between two events means calendar days and excludes the day on which the first event happens and includes the day on which the second event happens.

## **1.05 – Holidays**

A time limit in these and all By-Laws of the College that would otherwise expire on a holiday or a weekend is extended to include the next day that is not a holiday or a weekend.

## **2. GENERAL**

### **2.01 – Forms**

Certificates of registration and other documentation issued by the College shall be in such form as the Registrar shall provide.

## **3. EXECUTION OF CONTRACTS AND OTHER DOCUMENTS**

### **3.01 – General Signing Authority**

The Board may appoint any one or more officers or other persons to sign contracts, documents and instruments in writing on behalf of the College.

### **3.02 – Definition of Contracts, etc.**

Repealed.

### **3.03 – Summonses**

Repealed.

### **3.04 – Seal**

The seal depicted below is the seal of the College.



### **3.05 – Use of Seal**

Repealed.

## **4. BANKING AND FINANCE**

### **4.01 – Fiscal Year**

The fiscal year of the College shall commence on the first day of September and conclude on the last day of August the following year.

### **4.02 – Banking**

The Board shall appoint, from time to time, one or more Canadian banks chartered under the Bank Act (Canada) for the use of the College.

#### **4.03 – Signing Authority for Payments of Money**

Payments of money on behalf of the College for \$10,000 or less shall be signed by the Registrar alone. Amounts in excess of \$10,000 shall be signed by the Registrar and one of the Chair, Vice-Chair or such other person as the Board may designate.

#### **4.04 – Authorized Signatories for Amounts of \$10,000 or More**

Repealed.

#### **4.05 – Avoidance**

Repealed.

#### **4.06 – Borrowing and Giving of Security**

The Board may, by a two-thirds majority vote of the Directors present and voting:

- (i) borrow money on the credit of the College;
- (ii) limit or increase the amount of money the College may borrow; or
- (iii) pledge assets of the College.

#### **4.07 – Budget**

The Board shall approve annually,

- (i) An operating budget for the College for each fiscal year; and
- (ii) Where applicable, a capital and strategic initiatives budget for the College for each fiscal year.

#### **4.08 – Expenses**

Repealed.

#### **4.09 – Grants**

Any grants obtained on behalf of the College shall be approved by the Board.

#### **4.10 – Investments**

Funds not immediately required by the College may be invested in accordance with the policies established by the Board.

#### **4.11 – Custody and Ownership of Securities**

All securities shall be entered into in the name of the College and lodged with a Canadian financial institution in accordance with the policies established by the Board.

#### **4.12 – Ownership of Securities**

Repealed.

#### **4.13 – Indemnification**

Every Director, Committee member, officer, employee or appointee of the College, including assessors, investigators and inspectors, and each of their heirs, executors and administrators and estate, respectively, shall from time to time and at all times be indemnified and saved harmless out of the funds of the College from and against:

- (i) All costs, charges, expenses, awards and damages whatsoever that they sustain or incur in any action, suit or proceeding that is brought, commenced or prosecuted against them in respect of any act, deed, matter or thing whatsoever made, done or permitted by them in or about the execution of the duties of their office; and
- (ii) All other reasonable costs, charges, expenses, awards and damages that they sustain or incur in or about or in relation to the affairs of the College;

except such costs, charges, expenses, awards and damages as are occasioned by their own wilful neglect or default. Where the person is a commercial service provider (e.g., a private investigator hired to conduct an investigation), the College has discretion as to whether or not to provide indemnity.

#### **4.14 – Appointment of Auditor**

The Board shall appoint a licensed public accountant to audit the accounts of the College and to prepare financial statements for each fiscal year.

#### **4.15 – Term of Office**

The Auditor shall remain in office until removed by the Board.

#### **4.16 – Notice to Auditors**

Repealed.

#### **4.17 – Examinations by Auditors**

Repealed.

#### **4.18 – Access**

Repealed.

#### **4.19 – Attendance at Meetings**

Repealed.

#### **4.20 – Audited Financial Statements and Report**

The audited financial statements of the College and the independent Auditor's report shall be presented to the Board for approval.

#### **4.21 – Deadline for Report**

Repealed.

### **5. OFFICERS, THE REGISTRAR AND OTHER REPRESENTATIVES – GENERAL**

#### **5.01 – Officers of the College**

The officers of the College shall be the Chair, Vice-Chair and such other officers as the Board may determine.

#### **5.02 – Term of Office**

The term of office for each officer of the College shall commence immediately following their election as an officer and shall continue until the next election for officers, approximately one year later.

## **6. ELECTION OF OFFICERS AND EXECUTIVE COMMITTEE MEMBERS**

### **6.01 – Eligibility for Nomination**

Only a Director of the Board is eligible for nomination or election as an officer of the College and as a member of the Executive Committee.

### **6.02 - Election Procedure**

At the first regular Board meeting after the elections for Elected Directors, the Board shall elect the officers of the College as set out in article 5.01 and members of the Executive Committee in accordance with the policies established by the Board.

### **6.03 – Removal of the Chair or Vice-Chair**

The Chair, Vice-Chair and/or any other officer may be removed from office by a resolution adopted by not less than two-thirds of the Directors present in accordance with the policies established by the Board.

### **6.04 – Filling Vacancies (Chair)**

If the Chair is removed from office, resigns or dies or the position of Chair becomes vacant for any reason, the Vice-Chair shall become the Chair for the remaining term of the office and the office of the Vice-Chair shall become vacant.

### **6.05 – Filling Vacancies (Vice-Chair and Other Officers)**

If the Vice-Chair or any other officer is removed from office, resigns or dies or the position becomes vacant for any reason, the Board shall elect a new Vice-Chair and/or officer to hold office for the remainder of the term in accordance with the policies established by the Board.

## **7. DUTIES OF OFFICERS**

### **7.01 – Duties of the Chair**

The Chair shall:

- (i) If present, preside as Chair at all meetings of the Board unless the Chair designates another Director as alternate Chair for all or any portion of the meeting, but Board approval is required to designate a person not on the Board to act as a non-voting Chair;
- (ii) Serve as Chair of the Executive Committee;
- (iii) Perform those duties assigned to the Chair in these By-Laws; and
- (iv) Perform all duties and responsibilities pertaining to their office and such other duties and responsibilities as may be decided by the Board.

### **7.02 – Duties of the Vice-Chair**

The Vice-Chair shall:

- (i) Perform the duties of the Chair in the event that the Chair is unable to perform those duties;
- (ii) Perform those duties assigned to the Vice-Chair in these By-Laws;
- (iii) Serve on the Executive Committee; and
- (iv) Perform all duties and responsibilities pertaining to their office and such other duties and responsibilities as may be decided by the Board.

### **7.03 – Duties of Other Officers**

Any other officer of the College shall, unless the Board designates otherwise:

- (i) Serve on the Executive Committee; and
- (ii) Perform all duties and responsibilities as may be decided by the Board.

## **8. THE REGISTRAR**

### **8.01 – Appointment of Registrar**

The Registrar shall be appointed by the Board.

### **8.02 – Duties of the Registrar**

The Registrar shall be the Chief Executive Officer of the College and shall have such duties and responsibilities as are conferred by the Act, the RHPA, these By-Laws and the policies of the College as well as such duties and responsibilities assigned to the position by the Board.

### **8.03 – Acting Registrar**

Where the Registrar is absent and there is no Deputy Registrar available or where the office of the Registrar becomes vacant, the Executive Committee or the Board shall appoint an Acting Registrar until a Registrar is appointed.

## **9. BOARD AND INDEMNITY**

### **9.01 – Authority of the Board**

The Board shall perform the functions assigned to it under the Act and the Code.

### **9.02 – Honoraria and Expenses**

The amount payable to Directors who are Registrants for attendance at, travel to and preparation for the transaction of College business, shall be the amounts set by the resolution of the Board. The College shall publish the amounts on the College's website.

### **9.03 – Composition of the Board**

The Board shall be composed of seven Elected Directors and at least five and no more than six Public Directors.

## **10. ELECTION OF DIRECTORS**

### **10.01 – Electoral Districts**

The following electoral districts are established for the purposes of the election of Elected Directors (with necessary modifications by the Registrar to ensure that the entire province is covered and that there is no overlap of districts).

- (a) Electoral District 1, the Central District, being composed of Toronto and Peel;
- (b) Electoral District 2, the Western District, being composed of Bruce, Grey, Elgin, Essex, Huron, Chatham-Kent, Lambton, Middlesex, Oxford, Perth, Brant, Wellington, Dufferin, Haldimand, Norfolk, Hamilton, Halton, Niagara and Waterloo, and the Territorial Districts of Rainy River, Thunder Bay, Kenora, Algoma, Sudbury and Manitoulin; and
- (c) Electoral District 3, the Eastern District, being composed of York, Durham, Ottawa, Simcoe, Northumberland, Peterborough, Prince Edward, Kawartha Lakes, Haliburton, Stormont, Dundas

and Glengarry, Prescott and Russell, Renfrew, Hastings, Frontenac, Lennox and Addington, Lanark, and Leeds and Grenville and the Territorial Districts of Cochrane, Muskoka, Parry Sound, Nipissing and Timiskaming.

### **10.02 – Election Date and Term**

Elections shall be held in November in the year before the year in which the term of office of the Elected Director of that electoral district expires.

### **10.03 – Term of Office**

- (i) The term of office of an Elected Director is three years. The serving Elected Directors shall continue in office until their successors take office at the first regular meeting of the Board in the calendar year following the election or until they resign their office or are removed from the Board, or until such other time designated by the Board, whichever occurs first.
- (ii) A Director may be elected for more than one term but no Director who is elected to serve on the Board may be an Elected Director for more than nine consecutive years.
- (iii) An Elected Director who has served for nine consecutive years is not eligible for election for a period of 12 consecutive months from the termination of their office.

### **10.04 – Number of Directors Elected**

For each electoral district referred to in column 1 of the following table, there shall be elected to the Board the number of Directors set out opposite in column 2.

Column 1	Column 2
Electoral District	Number of Directors
1 Central	3
2 Western	2
3 Eastern	2

### **10.05 – Eligibility for Election**

A Registrant is eligible for election to the Board if the Registrant has been nominated in accordance with these By-Laws, has completed and returned the conflict of interest questionnaire and if, on the deadline for the receipt of nominations and up to and including the date of the election,

- (i) The Registrant resides in Ontario;
- (ii) The Registrant holds a certificate of registration in the General Class;
- (iii) The Registrant is engaged in the practice of dental technology in the electoral district in which they are nominated,
- (iv) Or if the Registrant is not engaged in the practice of dental technology, the district for which they are nominated is the location of the Registrant's principal residence;
- (v) The Registrant is not nominated in more than one district;
- (vi) The Registrant is not in default of payment of any fees to the College;

- (vii) The Registrant is not the subject of any disciplinary, incompetence or incapacity proceeding;
- (viii) The Registrant has not been the subject of any professional misconduct, incompetence or incapacity finding within the preceding three years;
- (ix) The Registrant's certificate of registration is not subject to a term, condition or limitation imposed by the College;
- (x) A period of six years has elapsed since the Registrant complied with all aspects of an order imposed by the Discipline or Fitness to Practice Committee;
- (xi) The Registrant's certificate of registration has not been revoked or suspended, other than for non-payment of fees, within the preceding six years;
- (xii) The Registrant has not been disqualified from the Board or a Committee within the preceding three years;
- (xiii) The Registrant has not held any position such as director, owner, board member, officer or employee with a Professional Association within the preceding year;
- (xiv) The Registrant is not a member of a council or board of any other College regulated under the RHPA;
- (xv) The Registrant is not currently and has not been for the previous year an employee of the College;
- (xvi) The Registrant does not have a conflict of interest to serve as a member of the Board or has agreed to remove any such conflict of interest before taking office;
- (xvii) The Registrant is not in any default of returning any required form or information to the College;
- (xviii) The Registrant meets the competencies required and has successfully completed any qualifying process established by the Board; and
- (xix) The Registrant has successfully completed the College's orientation program relating to the duties, obligations and expectations of Board and Committee members within the preceding six months.

#### **10.06 – Eligibility to Vote**

A Registrant is eligible to vote in an election for Directors to the Board if, on the day of the election, the Registrant

- (i) Holds a certificate of registration;
- (ii) 21 days prior to the election practices the profession in or, if the Registrant does not practice the profession, their principal place of residence is in, the electoral district for which an election is being held;
- (iv) Is not in default of any fees or other amounts owed to the College; and
- (v) Is not in default of returning any required form or information to the College.

#### **10.07 – Disputes Decided by the Registrar**

Any disputes regarding a Registrant's eligibility to vote in an election shall be decided by the Registrar.

#### **10.08 – Notice of Election and Nominations**

At least 60 days before the date of an election, the Registrar shall notify every Registrant of the date of the election and of the nomination procedure, including the deadline for submitting nominations to the College.

#### **10.09 – Nomination Deadline**

The nomination of a candidate for election as a Director to the Board shall be in writing and shall be received by the Registrar at least 40 days before the date of the election.

### **10.10 – Signed Nominations**

The nomination shall be signed by the nominator. When the nomination is made by a Registrant other than the nominee, the nominee shall also sign the nomination as a signal of their consent to the nomination. A Registrant may only sign one nomination form.

### **10.11 – Confirmation of Eligibility**

The Registrar shall request every nominee to confirm their eligibility for election to the Board in writing and any nominee who fails to provide such confirmation in the manner and by the deadline set by the Registrar shall not be eligible for election.

### **10.12 – Conflict of Interest Questionnaire**

The Registrar shall request every nominee to complete and return a conflict of interest questionnaire and any nominee who fails to complete and return the questionnaire by the deadline set by the Registrar and in a form acceptable to the Registrar shall not be eligible for election.

### **10.13 – Personal Statement**

The Registrar shall invite every nominee to provide a biography and personal statement by the deadline established by the Registrar, and any biography and personal statement that is not submitted by the deadline set by the Registrar and in the form acceptable to the Registrar, shall not be included with the materials sent to Registrants under article 10.18.

### **10.14 – Withdrawal of Nominations**

A candidate may withdraw from an election by giving notice, in writing, to the Registrar. Upon receiving written notice of a candidate's withdrawal from the election, the Registrar shall make reasonable efforts to remove the name of the candidate from the ballot (or equivalent if voting is done electronically) and, if the Registrar is unable to remove the name of the candidate from the ballot (or equivalent if voting is done electronically) in a sufficiently timely manner, the Registrar shall make reasonable efforts to notify the Registrants eligible to vote that the candidate has withdrawn from the election.

### **10.15 – Acclamation**

If, following the deadline for the return of the conflict of interest questionnaire and the written confirmation of eligibility, the Registrar determines that the number of eligible candidates nominated for an electoral district is less than or equal to the number of Directors to be elected in that district, the Registrar shall declare those candidates who are eligible for election to be elected by acclamation and shall notify the candidates and Registrants of this result in the manner the Registrar deems most expedient and practical.

### **10.16 – Insufficient Number of Candidates**

If the number of eligible candidates is less than the number of Directors to be elected in that district, after declaring an acclamation pursuant to article 10.15, a vacancy (or vacancies) shall be deemed to exist and the Registrar shall hold a by-election in accordance with article 10.36 of these By-Laws.

### **10.17 – Registrar's Electoral Duties**

The Registrar shall supervise and administer the election of candidates and, without limiting the generality of the above, the Registrar may, subject to these By-Laws,

- (i) Appoint returning officers and scrutineers;

- (ii) Establish procedures and any necessary deadlines including procedures and deadlines relating to the receipt of nominations, biographies and personal statements and ballots (or equivalent if voting is done electronically);
- (iii) Establish procedures for the opening and counting of ballots (or equivalent if voting is done electronically);
- (iv) Provide for the notification of the results of the election to all candidates and Registrants;
- (v) Provide for the destruction of ballots (or equivalent if voting is done electronically) following an election;
- (vi) In exceptional circumstances, modify any time period respecting elections as the Registrar considers necessary to compensate for the exceptional circumstances; and
- (vii) Do anything else that the Registrar deems necessary and appropriate to ensure that the election is fair and effective.

### **10.18 – Voting Process**

No later than 30 days before the date of an election, the Registrar shall send every Registrant eligible to vote in the election a list of the eligible candidates, the biography and personal statement of every eligible candidate who has submitted one by the deadline established by the Registrar and in the form acceptable to the Registrar, a ballot (or equivalent if voting is done electronically) and an explanation of the voting process.

### **10.19 – Ballot Verification**

Ballots (or equivalent if voting is done electronically) must be received in the manner specified at or before the date and time specified for the election in order to be counted in the vote.

### **10.20 – Number of Votes Cast**

A Registrant may cast as many votes on a ballot (or equivalent if voting is done electronically) in an election as there are Directors to be elected from that electoral district, but shall not cast more than one vote for any candidate.

### **10.21 – Results**

As soon as practicable after the ballots (or equivalent if voting is done electronically) have been counted, the Registrar shall advise Registrants of the results of the election and shall advise each eligible candidate of the results of the election, the number of votes they received and the candidate's right to request a recount in accordance with article 10.23.

### **10.22 – Tie Votes**

In the event that a winner cannot be declared because two or more candidates have received the same number of votes, the Registrar shall break the tie by lot.

### **10.23 – Request for Recount**

A candidate may require a recount by delivering a written request to the Registrar no more than seven days after the election date and paying the fee specified in these By-Laws.

### **10.24 – Manner of Recount**

The Registrar shall hold a recount no more than 15 days after receiving a written request and the recount shall be conducted in as transparent a manner as the voting system reasonably permits.

### **10.25 – Change in Results**

In the event that the recount changes the election outcome, the candidate requiring the recount is entitled to reimbursement of the fee described in article 10.23.

### **10.26 – Proxy Voting**

A Registrant cannot vote in an election by means of a proxy.

### **10.27 – Referral of Disputes to Executive Committee**

If the Executive Committee is of the opinion that there are reasonable grounds to doubt or dispute the validity of the election of any Director it shall initiate an inquiry.

### **10.28 – Report and Recommendation of Executive Committee**

Where the Executive Committee initiates an inquiry under article 10.27, it shall hold an inquiry into the validity of the election of the Director in question and, following the inquiry, shall make a report and recommendation to the Board.

### **10.29 – Options Available to the Board**

The Board may, after reviewing the report and recommendation of the Executive Committee and subject to article 10.24, do one of the following:

- (i) Declare the election result in question to be valid; or
- (ii) Declare the election result in question to be invalid; and either
  - (a) Declare another candidate to have been elected; or
  - (b) Direct that another election be held.

### **10.30 – Minor Irregularities Not Fatal**

The Board shall not declare an election result to be invalid solely on the basis of a minor irregularity regarding the requirements of these By-Laws or a procedure established by the Registrar.

### **10.31 – Disqualification of Elected Directors**

The Board shall disqualify an Elected Director, if the Director,

- (i) Resigns from the Board;
- (ii) Ceases to hold a certificate of registration in the General Class;
- (iii) Ceases to reside in Ontario;
- (iv) Is in default of payment of any fee prescribed by these By-Laws for a period of more than 60 days;
- (v) Is found to have committed professional misconduct or to be incompetent by a Panel of the Discipline Committee;
- (vi) Is found to be incapacitated by a Panel of the Fitness to Practice Committee;
- (vii) Retains or obtains a responsible position such as director, owner, board member or officer, or retains employment or becomes an employee of any Professional Association (however, for greater certainty, a Director shall not be disqualified by reason of serving on an association or organization to which they have been appointed by the Board as a representative of the College);

- (viii) Becomes a member of a council or board of any other College regulated under the RHPA;
- (ix) Fails, without reasonable cause, to attend two or more consecutive meetings of the Board;
- (x) Fails, without reasonable cause, to attend two or more consecutive meetings of a Committee;
- (xi) Fails, without reasonable cause, to attend a hearing or a review by a panel for which they have been selected;
- (xii) Is found guilty of a federal or provincial offence which, in the opinion of the Board, is of such a nature that it warrants disqualification;
- (xiii) Breaches section 36 of the RHPA which, in the opinion of the Board, is of such a nature that warrants disqualification;
- (xiv) Has breached the conflict of interest provisions of these By-Laws which, in the opinion of the Board, is of such a nature that warrants disqualification; or
- (xv) Fails, in the opinion of the Board, to discharge properly or honestly any office to which they have been elected or appointed.

### **10.32 – Request for Removal of a Public Director**

The Board may request the removal of a Public Director by the Public Appointments Secretariat if the Public Director:

- (i) Resigns from the Board;
- (ii) Ceases to reside in Ontario;
- (iii) Retains or obtains a responsible position such as director, owner, board member or officer, or retains employment or becomes an employee of any Professional Association (however, for greater certainty, a Director shall not be disqualified by reason of serving on an association or organization to which they have been appointed by the Board as a representative of the College);
- (iv) Becomes a member of a council or board of any other College regulated under the RHPA;
- (v) Fails, without reasonable cause, to attend two or more consecutive meetings of the Board;
- (vi) Fails, without reasonable cause, to attend two or more consecutive meetings of a Committee;
- (vii) Fails, without reasonable cause, to attend a hearing or a review by a panel for which they have been selected;
- (viii) Is convicted of a federal or provincial offence which, in the opinion of the Board, is of such a nature that it warrants disqualification;
- (ix) Breaches section 36 of the RHPA which, in the opinion of the Board, is of such a nature that warrants disqualification;
- (x) Has breached the conflict of interest provisions of these By-Laws which, in the opinion of the Board, is of such a nature that warrants disqualification; or
- (xi) Fails, in the opinion of the Board, to discharge properly or honestly any office to which they have been elected or appointed.

### **10.33 – Registrar’s Receipt of Information**

If the Registrar receives information which suggests that an Elected Director meets one or more of the criteria for disqualification set out in article 10.31, other than paragraphs (i) and (ii) in which case the Board shall immediately

disqualify the Elected Director, the Registrar shall follow the procedure set out in article 15.02. Where the Registrar has reasonable and probable grounds to believe that a Director meets the criteria for disqualification and no one has made a complaint in writing, the Registrar shall make a complaint in writing.

### **10.34 – Effect of Disqualification**

An Elected Director who is disqualified by the Board ceases to be a Director of the Board and ceases to be a member of any Committee.

### **10.35 – Filling of Vacancies**

If the seat of an Elected Director becomes vacant less than 12 months before the expiry of the Director's term of office, the Board may,

- (i) Leave the seat vacant;
- (ii) Appoint a Registrant who meets the criteria for eligibility for election set out in article 10.05; or
- (iii) Direct the Registrar to hold a by-election in accordance with these By-Laws.

### **10.36 – By-Election**

If the seat of an Elected Director becomes vacant more than 12 months before the expiry of the Director's term of office, the Board shall direct the Registrar to hold a by-election in accordance with these By-Laws.

### **10.37 – Manner of Holding By-Elections**

A by-election shall be held in the same manner and shall be subject to the same criteria and processes as a regular election, subject to any necessary modifications.

### **10.38 – Term of Office for Registrants Filling Vacancies**

The term of office of a person appointed or elected to fill a vacancy shall commence on the day of the appointment or election, as the case may be, and shall continue until the date that the former Elected Director's term would have expired.

## **11. BOARD MEETINGS**

### **11.01 – Location and Frequency of Meetings**

- (i) Meetings of the Board may be held at the College's offices or at any other place in Ontario as the Board or Registrar may determine.
- (ii) A Board meeting shall, wherever possible, be held at a place and on a date set in advance and shall occur at regular intervals and at such frequency as necessary for the Board to conduct its business but shall, in any event, occur at least three times per year.

### **11.02 – Notice of Meetings**

The Registrar shall notify Directors of the meeting, setting out the date, time and place of the meeting and the general nature of the business to be transacted at least 14 days before the date of the meeting.

### **11.03 – Waiver of Notice**

A Director may, at any time, waive the requirement for the giving of notice of a meeting.

#### **11.04 – Business at Meetings**

The Board may only consider or transact at a regular meeting:

- (i) Matters on the agenda;
- (ii) Matters brought by the Executive Committee or the Registrar;
- (iii) Recommendations and Reports by Committees;
- (iv) Matters for which notice was given by a Director at the preceding meeting or where written notice has been given at least 30 days in advance of the meeting; and
- (v) Such other matters, not included on the agenda, as the majority of Directors in attendance determine to be of an urgent nature.

#### **11.05 – Chair**

The Chair acts as Chair of the Board unless the Chair has designated another Director as an alternate Chair for all or any portion of the meeting; but Board approval is required to designate a person not on the Board to act as a non-voting Chair. In the event that the Chair is absent the Vice-Chair shall act as Chair and in the absence of both the Chair and the Vice-Chair, the Board shall elect, from amongst their number, a Director to serve as Chair at that meeting.

#### **11.06 – Manner of Meeting**

Any meeting of the Board, other than a hearing that must be held in person, may be conducted by means of teleconference or any other means that permits all persons participating in the meeting to communicate with each other simultaneously and instantaneously (including audio or video conferencing) and persons participating in the meeting by such means are deemed to be present at the meeting.

#### **11.07 – Quorum**

Unless specifically provided for otherwise under the Act, the RHPA or these By-Laws, a simple majority of the Directors shall constitute a quorum for the purpose of a meeting.

#### **11.08 – Simple Majority**

Unless specifically provided for otherwise under the Act, the RHPA, or these By-Laws, every motion which properly comes before the Board shall be decided by a simple majority of the votes cast at the meeting by the Directors present.

#### **11.09 – Chair Vote**

If the Chair is a member of the Board, they may vote.

#### **11.10 – Tie Votes**

In the event of a tie vote, the motion is defeated.

#### **11.11 – Resolution**

A resolution signed by all Directors, including a resolution where all or some of the Directors have signed by facsimile or email, is valid and effective as if passed at a meeting of the Board held for the purpose.

### **11.12 – Rules**

Except where inconsistent with the RHPA, the Act, or these By-Laws, the rules of order for meetings of the Board are set out in Schedule 2.

### **11.13 – Minutes**

The Registrar shall ensure that accurate minutes of all Board meetings are recorded, approved and maintained at the College office.

### **11.14 – Adjournments**

Whether or not a quorum is present, the presiding Chair may, with the consent of the majority of the Directors present and voting, adjourn any properly called meeting to a fixed time and place, and any matter brought before the original meeting may be considered and transacted at a reconvened meeting provided that a quorum is present.

### **11.15 – Calling Special Meetings**

The Chair or the majority of the Executive Committee shall call and convene a special meeting of the Board:

- (i) At their discretion;
- (ii) Upon receipt of the written request of any seven Directors of the Board; or
- (iii) If a request is received from the Executive Committee under article 15.02.

### **11.16 – Notice of Special Meetings**

The Registrar shall notify Directors of the special meeting, setting out the date, time and place of the meeting and the general nature of the business to be transacted, at least five (5) days prior to the date of the meeting. The Board may only consider or transact at a special meeting those items of business contained in the notice.

## **12. COMMITTEES – GENERAL**

### **12.01 – Duties and Responsibilities**

The duties and responsibilities of each Committee shall be those set out in the RHPA, the Act, these By-Laws and the Terms of Reference for that Committee, as approved by the Board, where applicable.

### **12.02 – Creation of Additional Non-Statutory Committees**

In addition to the statutory Committees required by the Code, the Board may establish and maintain any additional standing or special Committees, including sub-Committees, ad-hoc Committees, planning groups and Panels, deemed necessary for the effective and efficient function of the College.

### **12.03 – Composition of Committees**

Unless stated otherwise in the Code or these By-Laws, every Committee of the College shall be composed of at least three persons and shall include at least one Elected Director and at least one Public Director. In appointing persons to a Non-Statutory Committee, the Board may appoint persons who are neither Directors nor Registrants unless the Code or these By-Laws provide otherwise.

### **12.04 – Filling Vacancies**

Subject to articles 6.03 and 6.04, where a vacancy occurs in respect of the membership by a Director on a Statutory Committee, the Executive Committee shall, if necessary for a Committee to achieve its quorum or if necessary to give effect to the provisions of the Code, appoint Directors to fill any vacancies. Every Director of a Committee so

appointed shall continue to be a member of such Committee until confirmed or replaced, provided that any such appointment shall not extend beyond the then remaining term of the Director being replaced. Where a Director vacancy has occurred on any Committee, the Board shall, at its next meeting, fill such vacancy from among the remaining Directors or, if appropriate, confirm the replacement of the Director who was installed as a replacement by the Executive Committee as contemplated above.

### **12.05 – Vacancies**

Despite anything in these By-Laws, a Committee is properly constituted despite any vacancy so long as there are sufficient members to form a quorum of the Committee or a Panel of the Committee.

### **12.06 – Quorum**

The quorum of any Committee is three members unless otherwise provided in the Code or these By-Laws or unless the Committee is composed of only three members, in which case, the quorum for such a Committee shall be two members.

### **12.07 – Panels**

A Committee may meet in Panels selected by the Chair of the Committee. In addition, the Board may establish and appoint standing Panels of a Committee.

### **12.08 – Honoraria and Expenses**

The amount payable to non-Board members of Committees for attendance at, travel to and preparation for the transaction of College business, shall be the amounts set by the resolution of the Board. The College shall publish the amounts on the College's website.

## **13. SPECIFIC COMPOSITION AND SELECTION OF COMMITTEES**

### **13.01 – Executive Committee**

- (1) The Executive Committee shall be composed of:
  - (i) Three members who shall be Elected Directors; and
  - (ii) Two members who shall be Public Directors.
- (2) The Chair and Vice-Chair shall be members of the Executive Committee.

### **13.02 – Registration Committee**

The Registration Committee shall be composed of:

- (i) At least two Elected Directors; and
- (ii) At least one Public Director.

### **13.03 – Inquiries, Complaints and Reports Committee**

The Inquiries, Complaints and Reports Committee shall be composed of:

- (i) At least two Elected Directors;
- (ii) At least one Public Director; and
- (iii) At least one individual who is not a member of the Board.

### **13.04 – Discipline Committee**

The Discipline Committee shall be composed of:

- (i) At least two Elected Directors;
- (ii) At least two Public Directors; and
- (iii) At least two individuals who are not members of the Board.

### **13.05 – Fitness to Practise Committee**

The Fitness to Practise Committee shall be composed of:

- (i) At least two Elected Directors; and
- (ii) At least one Public Director.

### **13.06 – Quality Assurance Committee**

The Quality Assurance Committee shall be composed of:

- (i) At least one Elected Director;
- (ii) At least one Public Director; and
- (iii) At least one individual who is not a member of the Board.

### **13.07 – Patient Relations Committee**

The Patient Relations Committee shall be composed of:

- (i) At least one Elected Director; and
- (ii) At least two Public Directors.

### **13.08 – Appointment of Committee Members**

Unless otherwise stated in these By-Laws, every Committee member shall be appointed by the Board, with the exception of the Executive Committee, whose members shall be elected.

### **13.09 – Appointment of Non-Board Individuals**

Subject to any specific composition requirements in these By-Laws, the Board may, at its discretion, appoint individuals who are not Directors of the Board to any Committee.

### **13.10 – Term of Office of Committee Members**

- (1) The term of office of a Committee member shall commence immediately after the appointment and shall continue for approximately one year. Where an appointment is made to fill a vacancy, the person appointed shall complete the term of the previous appointee.
- (2) A non-Board Committee member shall not serve for more than nine consecutive years. A non-Board Committee member who has served for more than nine consecutive years is not eligible for re-appointment until at least one year has passed since they last served as a non-Board Committee member.

### **13.11 – Chairs**

Unless stated otherwise in these By-Laws, the Chair or Chairs of each Committee shall be a Director of the Board and shall be selected by the members of the Committee, failing which they may be appointed by the Board. The Board may, appoint or remove the Chair of a Committee by resolution. Appointed members of sub-Committees, ad-hoc Committees, planning groups who are not Directors may be appointed as Chairs of those Committees.

### **13.12 – Decisions Regarding Appointments**

In making an appointment under article 13.08 or 13.09, the Board shall take into consideration the location of practice, if applicable, as well as the experience, expertise, availability and other qualifications and characteristics of the Registrant or other person, in order to complement the attributes of the other Committee members.

### **13.13 – Eligibility for Appointment**

- (1) A Registrant is eligible for appointment to a Committee if, on the date of the appointment,
- (i) The Registrant resides in Ontario;
  - (ii) The Registrant holds a certificate of registration in the General Class;
  - (iii) The Registrant is not in default of payment of any fees prescribed to the College;
  - (iv) The Registrant is not the subject of any disciplinary or incapacity proceeding;
  - (v) The Registrant has not been the subject of any professional misconduct, incompetence or incapacity finding within the preceding three years;
  - (vi) The Registrant's certificate of registration has not been revoked or suspended within the preceding three years for any reason;
  - (vii) The Registrant's certificate of registration is not subject to a term, condition, or limitation imposed by the Discipline Committee or the Fitness to Practice Committee;
  - (viii) The Registrant has not held any position such as director, owner, board member, officer or employee with a Professional Association within the preceding year;
  - (ix) The Registrant has not been disqualified from the Board or a Committee within the preceding three years;
  - (x) The Registrant is not a member of a council or board of any other College regulated under the RHPA;
  - (xi) The Registrant is not currently and has not been for the previous year an employee of the College;
  - (xii) The Registrant is not in any default of returning any required form or information to the College; and
  - (xiii) The Registrant does not have a conflict of interest to serve as a Committee member or has agreed to remove any such conflict of interest before sitting on the Committee or Panel;
  - (xiv) The Registrant meets the competencies required and has successfully completed any qualifying process established by the Board; and
  - (xv) The Registrant has successfully completed the College's orientation program relating to the duties, obligations and expectations of Committee members within the preceding six months.
- (2) An individual who is not a Registrant is eligible for appointment to a Committee if, on the date of the appointment,
- (i) They reside in Ontario;
  - (ii) They have never been a Registrant;

- (iii) They are not the subject of any disciplinary or incapacity proceeding;
- (iv) They have not been the subject of any professional misconduct, incompetence or incapacity finding within the preceding three years;
- (v) They have not held any position such as director, owner, board member, officer or Employee with a Professional Association within the preceding year;
- (vi) They have not been disqualified from the Board or a Committee within the preceding three years;
- (vii) They are not a member of a council or board of any other College regulated under the RHPA;
- (viii) They are not currently and have not been for the previous year an employee of the College;
- (ix) They are not in any default of returning any required form or information to the College;
- (x) They do not have a conflict of interest to serve as a Committee member or have agreed to remove any such conflict of interest before sitting on the Committee or Panel;
- (xi) They meet the competencies required and have successfully completed any qualifying process established by the Board; and
- (xii) They have successfully completed the College's orientation program relating to the duties, obligations and expectations of Committee members within the preceding six months.

### **13.14 – Removal of Committee Members**

Despite the other provisions of these By-Laws that permit the removal of a Committee member in specific circumstances, the Board may also remove a member of a Committee at its discretion, upon a resolution passed by a two-thirds majority affirmative vote of the Directors of the Board present and voting.

## **14. COMMITTEE MEETINGS**

### **14.01 – Location and Frequency of Meetings**

Committee meetings shall, wherever possible, be held at a place and on a date set in advance and shall occur at regular intervals and at such frequency as necessary for the Committee to conduct its business.

### **14.02 – Manner of Meeting**

Any meeting of a Committee may be conducted by means of teleconference or any other means that permit all persons participating in the meeting to communicate with each other simultaneously and instantaneously (including audio or video conferencing) and persons participating in the meeting by such means are deemed to be present at the meeting.

### **14.03 – Chair**

In the event that the Chair of the Committee is unable or unwilling to preside at the meeting, the Committee members shall select, from amongst their number, a Committee member to serve as Chair for the purposes of that meeting.

### **14.04 – Minutes**

The Chair of each Committee shall ensure that accurate minutes of all Committee meetings and proceedings are recorded, approved and maintained at the College office.

#### **14.05 – Simple Majority**

Unless specifically provided for otherwise under the Code or these By-Laws, every motion which properly comes before a Committee shall be decided by a simple majority of the votes cast at the meeting by the Committee members present.

#### **14.06 – Chair Vote**

If the Chair is a member of the Committee, they may vote.

#### **14.07 – Tie Votes**

In the event of a tie vote, the motion is defeated.

### **15. DUTIES OF BOARD AND COMMITTEE MEMBERS**

#### **15.01 – Expectations and Duties**

Every Board and Committee member shall, in the performance of their duties:

- (i) Familiarize themselves with the Act, the RHPA, these By-Laws and any policies of the College;
- (ii) Familiarize themselves with any other records, documents and guidelines that may be necessary for the performance of their duties;
- (iii) Comply with the provisions of the Act, the RHPA, these By-Laws, any policies of the College and rules that are adopted by the Board;
- (iv) Regularly attend meetings on time and participate constructively in discussions;
- (v) Ensure that confidential matters coming to their attention as a Director of the Board or as a member of a Committee are not disclosed by them, except as required for the performance of their duties or as permitted by the RHPA;
- (vi) Conduct themselves in an appropriate manner with College staff, other Directors of the Board or members of the Committees, Registrants and members of the public;
- (vii) Comply with the College's Code of Conduct, which is attached as Schedule 3 to these By-Laws and forms part of these By-Laws;
- (viii) Avoid, or where that is not possible, declare all conflicts of interest in the manner set out in these By-Law;
- (ix) Step down from their positions on the Board and on Committees in the event that allegations regarding their conduct, competence or capacity are referred to the Discipline Committee or Fitness to Practice Committee until such time as the matter has been finally disposed of;
- (x) Publicly supports and does not speak against any decision of the Board or, if the matter is not going to be considered by the Board, any decision of College Committees; and
- (xi) Perform the duties associated with their position conscientiously and with due care and diligence in a manner that serves and protects the public interest.

#### **15.02 – Removal of a Board or Committee Member**

The following procedure shall be followed in the event that a Board or Committee member is alleged to have contravened the duties of a Board or Committee member or meets the criteria for disqualification set out in article 10.31 other than paragraphs (i) and (ii).

- (i) A written complaint shall be filed with the Registrar. A complaint can be made by a member of the public, a Board or Committee member or the Registrar. If a Board or a Committee member receives such a complaint, they shall immediately file it with the Registrar.
- (ii) The Registrar shall report the complaint to the Chair or the Vice-Chair who shall bring the complaint to the Executive Committee if they believe that the complaint may warrant formal action. If the Executive Committee is unable to address the complaint it may appoint another Committee to fulfill its duties under this article.
- (iii) If the Executive Committee or any Committee appointed by the Executive Committee, after any investigation it deems appropriate, believes that the complaint may warrant formal action, it shall call a meeting of the Board. The Board shall determine whether there has been a breach of duties or whether the criteria for disqualification have been met and, if so, impose the appropriate sanction. The appropriate sanction can include one or more of the following:
  - (a) Censure of the member verbally or in writing,
  - (b) Removal of the member from any Committee on which they serve,
  - (c) Disqualification of an Elected Director from the Board, or a report to the Public Appointments Secretariat requesting removal of the Public Director concerned from the Board.
- (iv) A decision finding that there has been a breach of duties or that a Director of the Board or Committee member meets the criteria for disqualification set out in article 10.31, and a decision to impose a particular sanction must be approved by a two-thirds majority affirmative vote of the Directors of the Board present and voting.
- (v) The Board or Committee member whose conduct is the subject of concern shall not take part in the deliberation or vote, however, they shall be given a reasonable opportunity to respond to the allegation

## **16. CONFLICTS OF INTEREST**

### **16.01 – Duty to Avoid Conflicts of Interest**

All Board and Committee members have a duty to carry out their responsibilities in a manner that serves and protects the interest of the public. As such, they must not engage in any activities or in decision-making concerning any matters where they have a direct or indirect personal or financial interest. All Board and Committee members have a duty to uphold and further the intent of the Act to regulate the practice and profession of dental technology in Ontario, and not to represent the views of advocacy or special interest groups.

### **16.02 – Recognition of Conflict**

Board and Committee members recognize that a conflict of interest or an appearance of a conflict of interest by a Board or Committee member:

- (i) Could bring discredit to the College;
- (ii) Could amount to a breach of the fiduciary obligation of the person to the College; and
- (iii) Could create liability for either the College or the person involved or both.

### **16.03 – Conflicts Relating to Involvement with a Professional Association**

A Board or a Committee member shall be perceived to have conflict of interest in a matter and should not serve on the Board or its Committees at all if they hold a responsible position such as director, owner, board member or officer in or is an employee of any Professional Association.

#### **16.04 – Conflicts Relating to Position in Other Organizations**

A Board or a Committee member would be perceived to have conflict of interest in a matter and should refrain from participating in any discussion or voting if they hold a responsible position such as director, owner, board member or officer in or is an employee of another organization where their duties may be seen by a reasonable person as influencing their judgment in the matter under consideration by the Board or its Committees.

#### **16.05 – Declaration Forms**

Upon appointment or election, and annually thereafter if requested, every Board and Committee member shall fully complete and deliver to the Registrar a form, available from the Registrar, declaring their current and recent affiliations with Professional Associations and other organizations to facilitate compliance with the above provisions.

#### **16.06 – Interests of Related Persons**

For the purposes of these By-Laws, the direct or indirect financial interest of a parent, spouse, child or sibling of a Board or Committee member are interpreted to be the interests of the Board or Committee member. In addition, each Board or Committee member shall declare any direct or indirect personal interest of a parent, spouse, child or sibling so that an informed and considered discussion can be held as to whether the personal interest constitutes a conflict of interest. Here, the term “spouse” includes a common-law spouse and a same-sex partner of the person.

#### **16.07 – Where a Conflict May Exist**

Where a Board or Committee member believes that they may have a conflict of interest in any matter which is the subject of deliberation or action by the Board or its Committees, they shall:

- (i) Consult, as needed, with the Chair, the Registrar and legal counsel and, if there is any doubt about whether they may have or be perceived to have a conflict, prior to any consideration of the matter, declare the potential conflict to the Board or the Committee and accept the Board or the Committee’s direction as to whether there is an appearance of a conflict;
- (ii) Where there appears to be a conflict of interest, not take part in the discussion of, or vote on, any question in respect of the matter;
- (iii) Where there appears to be a conflict of interest, absent themselves from the portion of any meeting relating to the matter; and
- (iv) Where there appears to be a conflict of interest, not attempt in any way to influence the voting or do anything that might be perceived as attempting to influence the decision of other members on the matter.

#### **16.08 – Conflicts Recorded in Minutes**

Every declaration of a conflict of interest shall be recorded in the minutes of the meeting together with a description of the nature of the conflict.

#### **16.09 – Use of College Information or Property**

A Board or a Committee member shall not use College property or information of any kind to advance their own interests, direct or indirect.

#### **16.10 – Staff (Employee) Positions**

A Board or a Committee member may not hold any other position, employment, contract or appointment with the College while serving as a Board or Committee member. There is a one-year waiting period before the individual may apply for a staff or consultant position with the College. This includes, but is not limited to, positions as peer assessor, investigator, inspector, examiner or other management or administrative staff.

## **17. CONFIDENTIALITY**

### **17.01 – Duty of Confidentiality**

Directors of the Board, Committee members, staff and persons retained or appointed by the College are required to maintain confidentiality of information that comes before them in the course of discharging their duties unless disclosure is authorized by the Board or is otherwise permitted under section 36(1) of the RHPA.

### **17.02 – Disclosure Under the RHPA**

Subsection 36(1) of the RHPA permits disclosure in a number of specific circumstances. Directors of the Board, Committee members, staff and persons retained or appointed by the College are expected to understand when those exceptions apply and seek advice if they are in doubt.

### **17.03 – Confidentiality Agreement**

Directors of the Board and Committee members, staff and persons retained or appointed by the College are required to sign, annually, the confidentiality agreement approved by the Board.

## **18. COMMUNICATIONS**

### **18.01 – Media Contacts**

All media contact shall be channelled and coordinated through the Registrar's office. Any Board or Committee member being asked by media representatives to provide interviews, respond to inquiries or to comment on issues concerning the regulation of the profession or the operation of the College shall not provide any such communication and shall instead refer them to the Registrar's office.

### **18.02 – College Communications**

The Registrar, the Chair or, in the absence of the Chair, the Vice-Chair,

- (i) Are the authorized spokespersons of the College but either of them may request a Director of the Board, a College employee or a consultant to perform this function, as appropriate, under the circumstances; and
- (ii) May communicate with the media to provide interviews, respond to inquiries or comment on issues concerning regulation of the profession or the operation of the College. A Board or a Committee member shall not perform such communications unless authorized by the Registrar, the Chair or, in the absence of the Chair, the Vice-Chair.

### **18.03 – Consistent Messaging**

All messages to the media and to the public must be consistent with the approved policies and positions of the College. Any Board or Committee member shall resign all positions with the Board and its Committees prior to expressing public disagreement with a decision, policy or position of the College or its Committees and, even then, shall only do so in a manner consistent with their ongoing fiduciary duties towards the College and under their Confidentiality Agreement.

### **18.04 – Invitations for Speaking Engagements**

All requests inviting the Chair, the Registrar or a Board or Committee member to speak in their capacity as a representative of the College must be submitted, in writing, to the Registrar with details of the date, time and place of the speaking engagement as well as the topic and anticipated length of the presentation.

### **18.05 – Acceptance of Invitations for Speaking Engagements**

The Registrar, in consultation with the Chair, where possible, shall review all requests inviting Board or Committee members to speak and shall determine whether to accept the invitation and the appropriate representative to address the topic. Other than as described above, no Board or Committee member shall accept any request to make representations or speak on behalf of the College or in their capacity as a representative of the College.

### **18.06 – Presentation Content**

The content of every presentation must be consistent with the approved policies and positions of the College and shall be submitted, where feasible, at least five days before the date of the presentation to the Registrar or a person designated by the Registrar for approval.

### **18.07 – No Compensation**

No person speaking in their capacity as a representative of the College shall receive any payment or benefit related to the presentation or, if the payment or gift cannot in the circumstances be gracefully declined, it shall immediately be turned over to the Registrar. However, mementoes of nominal value (\$50.00 or less) may be accepted and retained.

## **19. FEES**

### **19.01 – Registration Year**

The registration year for Registrants shall be from September 1st to August 31st.

### **19.02 – Renewal Process**

The annual registration fee is due and payable on or before the day before each registration year. At least 45 days before the annual registration fees are due, the Registrar shall send to each Registrant a notice stating that the annual registration fees are due, setting out the amount of the annual registration fee for each category of registration and a request for information required under the regulations and these By-Laws. The obligation to pay the annual registration fee continues even if the Registrar fails to provide the notice or the Registrant fails to receive such notice.

### **19.03 – Fee Amounts**

Schedule 5 sets out the applicable fees that a Registrant or person shall pay to the College.

### **19.04 – Payment of Fees Set by Registrar**

A person shall pay the fees set by the Registrar for anything the Registrar is required or authorized to do.

### **19.05 – Fee Increases**

(1) Each year each fee described in these By-Laws shall be increased by the percentage increase, if any, in the Consumer Price Index for goods and services in Canada as published by Statistics Canada or any successor organization, rounded up to the nearest dollar.

(2) This does not apply to the fee for an Inactive Certificate of Registration which shall be 50% of the fee for a General Certificate of Registration, rounded up to the nearest dollar.

## **20. PROFESSIONAL LIABILITY INSURANCE**

### **20.01 – Requirement to Carry Insurance**

(1) Every Registrant who holds a certificate of registration in the General Class shall maintain professional liability insurance to indemnify the Registrant for all errors and omissions that may occur while practicing dental technology provided through a policy of insurance with the following characteristics:

- (i) The Registrant is specifically named as an insured and for all settings in which the Registrant practices;
- (ii) The College is notified by the insurer if the policy is cancelled or the terms are amended before the expiration date;
- (iii) The insurer is licensed with the Financial Services Commission of Ontario;
- (iv) A minimum of \$1,000,000 per claim, occurrence or loss and an annual aggregate limit of not less than \$1,000,000;
- (v) There is no amount as a deductible; and,
- (vi) Where the insurance policy is of a “claims made” form, the coverage must include an extended reporting period of at least two (2) years after the termination of the insurance policy.

(2) An Inactive Registrant who has practised in Ontario within the previous two years must carry professional liability run off coverage (sometimes called enduring or tail coverage) for a minimum of two years since the Registrant last practised in Ontario provided by an insurer licensed with the Financial Services Commission of Ontario, the office of the Superintendent of Financial Institutions Canada or a body outside of Ontario that the Registrar considers substantially equivalent to the Financial Services Commission of Ontario.

### **20.02 – Proof of Insurance**

A Registrant holding a general certificate of registration must, upon request, provide to the College proof of professional liability insurance in a form acceptable to the Registrar which must include the following information:

- (i) Policy number;
- (ii) Name of the insured that matches the name of the Registrant;
- (iii) Address of the insured;
- (iv) Policy period; and
- (v) Coverage details.

### **20.03 – Declaration of Eligibility for Insurance**

An applicant for registration must provide a declaration that they are eligible for professional liability insurance coverage that complies with the requirements of these By-Laws including that they shall submit proof of insurance to the Registrar no less than 30 days after their registration is approved. The Registrar shall not issue the certificate of registration until actual proof of coverage is received.

### **20.04 – Relying on Employer’s Insurance Coverage**

A Registrant may rely on the insurance coverage provided by their employer so long as the insurance coverage complies with the requirements of these By-Laws including the ability to provide proof of coverage of the Registrant by the Registrant’s name. If a Registrant is relying on insurance coverage provided by their employer, they must have insurance coverage that complies with the requirements of these By-Laws for all places of employment.

## **21. THE REGISTER**

### **21.01 – Name in Register**

Subject to article 21.02, a Registrant's name in the register shall be the full name indicated on the documents used to support the Registrant's initial registration with the College.

### **21.02 – Exception for Name Change**

The Registrant may enter a name, other than the name referred to in section 21.01, in the register if the Registrar:

- (i) Has received a written request from the Registrant;
- (ii) Is satisfied that the Registrant has legally changed their name; and
- (iii) Is satisfied that the name change is not for any improper purpose.

### **21.03 – Exception for Alternate Name**

In addition to the name entered under articles 21.01 and 21.02, the Registrar may enter in the register as an alternative name used by the Registrant any nicknames or abbreviations that the Registrant uses in any place of practice.

### **21.04 – Business Address**

A Registrant's business address in the register shall be the address for receiving business communications designated by the Registrant, which address may be different than the Registrant's address for communications with the College. If the Registrant does not designate a business address the Registrar may assign any address for the Registrant known to the College as the business address. A Registrant's business address shall include the name of the business or entity that employs the Registrant or, if the Registrant is self-employed or is not practising, the Registrant's business address shall include a notation to that effect.

### **21.05 – Business Telephone Number**

A Registrant's business telephone number shall be the telephone number for receiving business communications designated by the Registrant, which telephone number may be different than the Registrant's telephone number for communications with the College. If the Registrant does not designate a business telephone number the Registrar may assign any telephone number known to the College as the business telephone number.

### **21.06 – Register Information Required by the Code**

Under subsection 23(2) of the Code and subject to certain exceptions contained in the Code, the following information must be contained in the College's register:

- (a) Each Registrant's name, business address and business telephone number, and, if applicable, the name of every health profession corporation of which the Registrant is a shareholder;
- (b) Where a Registrant is deceased, the name of the deceased Registrant and the date upon which the Registrant died, if known to the Registrar;
- (c) The name, business address and business telephone number of every health profession corporation;
- (d) The names of the shareholders of each health profession corporation who are Registrants of the College;
- (e) Each Registrant's class of registration and specialist status;
- (f) The terms, conditions and limitations that are in effect on each certificate of registration;

- (g) A notation of every caution that a Registrant has received from a panel of the Inquiries, Complaints and Reports Committee under paragraph 3 of subsection 26 (1) of the Code, and any specified continuing education or remedial programs required by a panel of the Inquiries, Complaints and Reports Committee using its powers under paragraph 4 of subsection 26 (1) of the Code;
- (h) A notation of every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline Committee under section 26 of the Code and has not been finally resolved, including the date of the referral and the status of the hearing before a panel of the Discipline Committee, until the matter has been resolved;
- (i) A copy of the specified allegations against a Registrant for every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline Committee under section 26 of the Code and that has not been finally resolved;
- (j) Every result of a disciplinary or incapacity proceeding;
- (k) A notation and synopsis of any acknowledgements and undertakings in relation to matters involving allegations of professional misconduct or incompetence before the Inquiries, Complaints and Reports Committee or the Discipline Committee that a Registrant has entered into with the College and that are in effect;
- (l) A notation of every finding of professional negligence or malpractice, which may or may not relate to the Registrant's suitability to practise, made against the Registrant, unless the finding is reversed on appeal;
- (m) A notation of every revocation or suspension of a certificate of registration;
- (n) A notation of every revocation or suspension of a certificate of authorization;
- (o) Information that a panel of the Registration Committee, Discipline Committee or Fitness to Practise Committee specifies shall be included;
- (p) Where findings of the Discipline Committee are appealed, a notation that they are under appeal, until the appeal is finally disposed of;
- (q) Where, during or as a result of a proceeding under section 25 of the Code, a Registrant has resigned and agreed never to practise again in Ontario, a notation of the resignation and agreement;
- (r) Where the College has an inspection program established under clause 95(1) (h) or (h.1) of the Code, the outcomes of inspections conducted by the College;
- (s) Information that is required to be kept in the register in accordance with regulations made pursuant to clause 43(1) (t) of the *Regulated Health Professions Act, 1991*; and
- (t) Information that is required to be kept in the register in accordance with these By-Laws.

### **21.07 – Additional Register Information**

In accordance with the authorization provided by paragraph 20 of subsection 23(2) of the Code, the following additional information with respect to each Registrant shall be kept in the register of the College and is designated public pursuant to subsection 23(5) of the Code:

- (a) If there have been any changes to the Registrant's name since the date of the Registrant's initial application for registration, the former names of the Registrant;
- (b) The name, address and telephone number of every business entity that employs the Registrant as a practitioner of dental technology and, if the Registrant is self-employed as a practitioner of Dental Technology, the address and telephone number of the locations where the Registrant practises other than addresses of individual clients;

- (c) The Registrant's business email address;
- (d) The Registrant's registration number;
- (e) The date of the Registrant's initial registration with the College;
- (f) The date on which each class of registration that the Registrant holds or held was obtained and, if applicable, the date on which each terminated;
- (g) Where the College is aware that a Registrant is currently registered or licensed to practise a profession inside or outside of Ontario, a notation of that fact;
- (h) Where a Registrant is engaged in the practice of dental technology in Ontario, the address and telephone number of each location at which the Registrant regularly engages in that practice;
- (i) Where a Registrant is engaged in the practice of dental technology in Ontario, the name and address of the person or business for whom or through which the Registrant primarily engages in the practice of dental technology in Ontario;
- (j) If the Registrant ceased to be a Registrant, a notation specifying the reason for the termination of registration and the date upon which the Registrant ceased to be a Registrant;
- (k) A summary of any currently existing charges against a Registrant, of which the College is aware, in respect of a federal, provincial or other offence that the Registrar believes is relevant to the Registrant's suitability to practise;
- (l) A summary of any currently existing conditions, terms, orders, directions or agreements relating to the custody or release of the Registrant in respect of provincial or federal offence processes of which the College is aware and that the Registrar believes is relevant to the Registrant's suitability to practise;
- (m) A summary of any findings of guilt, of which the College is aware, made by a court against a Registrant in respect of a provincial, federal or other offence that the Registrar believes is relevant to the Registrant's suitability to practise;
- (n) Where, on or after December 31, 2015, a Registrant has received a caution from a panel of the Inquiries, Complaints or Reports Committee under paragraph 3 of subsection 26(1) of the Code:
  - i. A notation of the fact, including a summary of the caution;
  - ii. The date of the panel's decision; and
  - iii. If applicable, a notation that the panel's decision is subject to review and therefore is not yet final, which notation shall be removed once the review is finally disposed of;
- (o) Where, on or after December 31, 2015, a Registrant is required by a panel of the Inquiries, Complaints or Reports Committee to complete a specified continuing education or remediation program (SCERP) under paragraph 4 of subsection 26(1) of the Code:
  - i. A notation of the fact, including a summary of the SCERP;
  - ii. The date of the panel's decision; and
  - iii. If applicable, a notation that the panel's decision is subject to review and therefore is not yet final, which notation shall be removed once the review is finally disposed of;
- (p) Where applicable, a summary of any restriction on a Registrant's right to practise:
  - i. Resulting from an undertaking given by the Registrant to the College or an agreement entered into between the Registrant and the College; or

- ii. Of which the College is aware and which has been imposed by a court or other lawful authority, in which event the summary of the restriction shall also include the source of the restriction;
- (q) For every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Discipline Committee under section 26 of the Code and has not been finally resolved, until the matter has been resolved,
  - i. The notice of hearing;
  - ii. The anticipated date of the hearing if the hearing date has been set or the next scheduled date for the continuation of the hearing if the hearing was adjourned to a specific date or if the hearing was adjourned without a specific date, a notation to that effect;
  - iii. If the hearing is awaiting scheduling, a statement of that fact; and
  - iv. If the hearing of evidence and arguments is completed and the parties are awaiting a decision of the Discipline Committee, a statement of that fact;
- (r) Where the College is aware that a pending allegation of professional misconduct or incompetence or a similar allegation has been referred to a discipline type of hearing against a Registrant registered or licensed to practise a profession inside or outside of Ontario,
  - i. A notation of that fact;
  - ii. The date of the referral if available;
  - iii. A brief summary of each allegation if available; and
  - iv. The notice of hearing if available;
- (s) A notation, including the date of the referral, for every matter that has been referred by the Inquiries, Complaints and Reports Committee to the Fitness to Practice Committee under section 61 of the Code and has not been finally resolved, until the matter has been resolved;
- (t) For every application to the Discipline Committee or Fitness to Practice Committee for reinstatement that has not been finally resolved, until that matter has been resolved,
  - i. A notation of that fact, including the date of the application;
  - ii. The anticipated date of the hearing, if the hearing date has been set or the next scheduled date for the continuation of the hearing if the hearing has commenced;
  - iii. If the hearing has been adjourned and no future date has been set, the fact of that adjournment, and
  - iv. If the decision is under reserve, that fact;
- (u) If an application to the Discipline Committee or Fitness to Practice Committee for reinstatement has been decided, the decision of the Committee;
- (v) Where a finding of professional negligence or malpractice is contained in the College's register, the following information;
  - i. The notice of and a description of the finding;
  - ii. The date the finding was made against the Registrant;
  - iii. The name and location of the court that made the finding against the Registrant; and

- iv. The status of any appeal respecting the finding made against the Registrant;
- (w) Any information jointly agreed to be placed on the register by the College and the Registrant;
- (x) Where the Registrant's certificate of registration is subject to any terms, conditions and limitations, the reason for them and the date they took effect and where applicable, the Committee responsible for the imposition of those terms, conditions and limitations;
- (y) Where the Registrant's certificate of registration is subject to an interim order, a notation of that fact, the nature of the order and the date that the order took effect;
- (z) Where the Registrant's certificate of registration is subject to a suspension for failure to pay a fee, the reason for the suspension and the date of the suspension in addition to the fact of the suspension;
- (aa) Where the College is aware that a finding of professional misconduct or incompetence or similar finding has been made against the Registrant by a body that governs a profession, inside or outside of Ontario, and that finding has not been reversed on appeal,
  - i. A notation of the finding;
  - ii. The name of the governing body that made the finding;
  - iii. A brief summary of the facts on which the finding was based;
  - iv. The penalty and any other orders made relative to the finding;
  - v. The date the finding was made; and
  - vi. Information regarding any appeals of the finding;
- (bb) Where the College is aware that a finding of incapacity or similar finding has been made against the Registrant by a body that governs a profession, inside or outside of Ontario, and that finding has not been reversed on appeal,
  - i. A notation of the finding;
  - ii. The name of the governing body that made the finding;
  - iii. The date the finding was made;
  - iv. A summary of any order made; and
  - v. Information regarding any appeals of the finding;

Unless the body that governs a profession making the finding has not made the finding public;

- (cc) Where a decision of the Discipline Committee has been published by the College with the Registrant's name or former name including,
  - i. A notation of that fact; and
  - ii. Identification of the specific publication of the College which contains the information;
- (dd) Where, during or as a result of a proceeding under section 25 of the Code a Registrant has resigned, a notation of that fact;
- (ee) Where, on or after December 31, 2015, the Registrar confirms whether the College is investigating a Registrant because there is a compelling public interest in disclosing this information pursuant to 36(1) (g) of the RHPA, the fact that the Registrant is under investigation;

- (ff) In addition to the name of every health profession corporation of which the Registrant is a shareholder, the business address, business telephone number, business e-mail address, if there is one, and any operating names of the health profession corporation; and
- (gg) Any of the information in respect of a former Registrant that was on the register just before the registration terminated, for a period of at least two years after the termination of registration, except for any information related to discipline proceedings in Ontario, in which case it shall be entered on the register for a period of at least fifty years after the termination of membership.

### **21.08 – Removal of Information**

Notwithstanding paragraphs (n) and (o) of article 21.07 where, after a review, the Inquiries, Complaints and Reports Committee has been required to remove or vary the appearance for a caution or a SCERP, the original notation may be removed once the Committee makes its new decision. Where the original requirement to appear for a caution or to complete a SCERP has been varied, the Registrar may enter a summary of the process leading up to and the results of the variation.

### **21.09 – Information to be Withheld from Public**

- (1) All of the information referred to in section 23 of the Code or as information recorded in the register in these By-Laws is information designated to be withheld from the public pursuant to subsection 23(6) of the Code such that the Registrar may refuse to disclose to an individual or post on the College's website any or all of that information if the Registrar has reasonable grounds to believe that disclosure of that information may jeopardize the safety of an individual.
- (2) Pursuant to subsection 23(11.1) of the Code, the Registrar shall refuse to disclose to an individual or to post on the College's website the result of a disciplinary or incapacity proceeding:
  - a. Where the result of a discipline proceeding was that no finding of professional misconduct or incompetence was made against the Registrant; and
  - b. More than 90 days have passed since the information was prepared or last updated, unless before the expiry of the 90 days the Registrant to whom the information relates specifically requests in writing that the Registrar continue to maintain public access to the information.

### **21.10 – Providing Information to the College**

If requested, the Registrant shall immediately, and in any event no later than five days after receiving the request, provide the College with the following information, in the form requested by the College:

- (i) Information required to be maintained in the register in accordance with subsection 23(2) of the Code and these By-Laws;
- (ii) The address and telephone number of the Registrant's primary residence in Ontario and, if the Registrant does not reside in Ontario, the address and telephone number of the Registrant's primary residence;
- (iii) The Registrant's preferred e-mail address for communications from the College;
- (iv) The Registrant's professional activities including the Registrant's areas of practice;
- (v) Information regarding the Registrant's employment including:
  - (a) The Registrant's title and position; and
  - (b) A description of the Registrant's role, duties, and responsibilities;

- (vi) Information about the Registrant's registration with any other body that governs a profession, whether inside or outside of Ontario, including the name of the governing body, their registration or licence number and the date the Registrant first became registered;
- (vii) Information about the Registrant's participation in the quality assurance program;
- (viii) Information about the educational institution where the Registrant obtained any certificates, diplomas or degrees in dental technology, the type of certificates, diplomas or degrees obtained and the date each was issued; and
- (ix) Information for the purpose of compiling statistical data.

### **21.11 – Notification of College**

The Registrant shall notify the College, in writing, of any changes to the following information within 30 days of the effective date of the change:

- (i) The Registrant's name;
- (ii) The address and telephone number of the Registrant's primary residence in Ontario and, if the Registrant does not reside in Ontario, the address and telephone number of the Registrant's primary residence;
- (iii) The Registrant's business address or business telephone number;
- (iv) The name, address or telephone number of any business or entity that employs the Registrant as a practitioner of dental technology, and, if the Registrant is self-employed as a practitioner of dental technology, any changes to the address or telephone number of the location where the Registrant practises other than addresses of individual clients; and
- (v) The Registrant's preferred email address for communications with the College.

## **22. PROFESSIONAL CORPORATIONS**

### **22.01 - Duty to Provide Information**

Every Registrant shall, for every professional corporation of which the Registrant is a shareholder, provide in writing the following information: (i) on the application and annual renewal forms for a certificate of authorization; (ii) upon the written request of the Registrar; or (iii) within 30 days and upon any change in the information within 30 days of the change:

- (i) The name of the professional corporation as registered with the Ministry of Government and Consumer Services;
- (ii) Any business names used by the professional corporation;
- (iii) The name, as set out in the register, and registration number of each shareholder of the professional corporation;
- (iv) The name, as set out in the register, of each officer and director of the professional corporation, and the title or office held by each officer and director;
- (v) The principal practice address, telephone number, facsimile number and email address of the professional corporation;
- (vi) The address and telephone number of all other locations, other than residences of clients, at which the professional services offered by the professional corporation are provided; and
- (vii) A brief description of the professional activities carried out by the professional corporation.

## **23. FUNDING FOR THERAPY AND COUNSELLING FOR SEXUAL ABUSE**

### **23.01 - Funding**

The Patient Relations Committee may require therapists and counsellors who provide therapy or counselling funded through the program and persons who are receiving such therapy or counselling to provide a written statement, signed in each case by the therapist or counsellor and by the person which statement shall contain:

- (i) Details of the therapist or counsellor's training and experience;
- (ii) Confirmation that the therapy or counselling is being provided to the client;
- (iii) Confirmation that the funds received shall be devoted only to therapy or counselling that is related in whole or in part to the sexual abuse by the Registrant; and
- (iv) Any other information that the Patient Relations Committee determines demonstrates that the person satisfies the eligibility requirements.

## **24. CODE OF ETHICS**

Schedule 4 of these By-Laws sets out the Code of Ethics for the profession.

## **25. BY-LAWS AND AMENDMENTS**

### **25.01 – Effective Date**

These By-Laws shall become effective as soon as they have been approved by the Board whereupon all previous By-Laws made by the Board are hereby repealed.

### **25.02 – Amendments**

The By-Laws of the College or any section thereof may be enacted, amended, or revoked by a two thirds majority affirmative vote of the Board of Directors present and voting at a meeting of the Board called for that purpose.

### **25.03 – Repeal of Former By-laws**

The repeal of any By-Law in whole or part shall not in any way affect the validity of any act done or right, privilege, obligation or liability acquired or incurred thereunder or the validity of any contract or agreement made pursuant to any such By-Law prior to such repeal. All Directors of the Board and other persons acting under any By-Law so repealed in whole or in part shall continue to act as if elected or appointed under the provisions of these By-Laws.

**SCHEDULE I TO THE BY-LAWS**

**Process for Election of Officers – Repealed**

## **SCHEDULE 2 TO THE BY-LAWS**

### **Rules of Order of the Board of Directors**

1. Each agenda topic shall be introduced briefly by the person or Committee representative raising it. Directors may ask questions of clarification, then a Director shall make a motion and another Director must second the motion before it can be debated.
2. When any Director wishes to speak, they shall so indicate by raising their hand and shall address the Chair and confine themselves to the matter under discussion.
3. Staff persons and consultants with expertise in a matter may be permitted by the Chair to answer specific questions about the matter.
4. Observers at a Board meeting are not allowed to speak to a matter that is under debate.
5. A Director may not speak again on the debate of a matter until every other Director who wishes to speak to it has been given an opportunity to do so. The only exception is that the person introducing the matter or a staff person may answer questions about the matter. Directors shall not speak to a matter more than twice without the permission of the Chair.
6. No Director may speak longer than five (5) minutes upon any motion except with the permission of the Board.
7. When a motion is under debate, no other motion can be made except to amend it, to postpone it, to put the motion to a vote, to adjourn the debate or the Board meeting or to refer the motion to a Committee.
8. A motion to amend the motion then under debate shall be disposed of first. Only one motion to amend the motion under debate can be made at a time.
9. When it appears to the Chair that the debate on a matter has concluded, when the Board has passed a motion to vote on the motion or when the time allocated to the debate on the matter has concluded, the Chair shall put the motion to a vote.
10. When a matter is being voted on, no Director shall enter or leave the room, and no further debate is permitted.
11. No Director is entitled to vote upon any motion in which they have a conflict of interest, and the vote of any Director so interested shall be disallowed.
12. Any motion decided by the Board shall not be re-introduced during the same meeting except by a two-thirds vote of the Directors then present.
13. Whenever the Chair is of the opinion that a motion offered to the Board is contrary to these rules or these By-Laws, they shall rule the motion out of order and give their reasons for doing so.
14. The Chair shall preserve order and decorum, and shall decide questions of order, subject to an appeal to the Board without debate.
15. The above rules may be relaxed by the Chair if it appears that greater informality is beneficial in the particular circumstances, unless the Board requires strict adherence.
16. Directors are not permitted to discuss a matter with observers while it is being debated including during any recess of the debate.

17. Directors shall turn off cell phones during all meetings and, except during a break, shall not use a cell phone, blackberry or other electronic device. Laptops shall only be used during Board meetings to review materials related to the matter under debate (e.g., electronic copies of background documents) and to make personal notes of the debate.
18. Directors shall be silent while others are speaking.
19. In all cases not provided for in these rules or by other rules of the Board, the current edition of "Robert's Rules of Order" shall be followed so far as they may be applicable.
20. These Rules shall apply, with necessary modifications, to meetings conducted by teleconference or any other electronic means permitted by these By-Laws, including audio or video conferencing.

## **SCHEDULE 3 TO THE BY-LAWS**

### **Code of Conduct for Board and Committee Members**

- (1) This Schedule applies to Directors of the Board and members of all Committees of the College.
- (2) Board and Committee members must, at all times, maintain high standards of integrity, honesty and loyalty when discharging their College duties. They must act in the best interest of the College. They shall:
  - (i) be familiar and comply with the provisions of the *RHPA* and its regulations, the Code, the Act, and these By-Laws and policies of the College;
  - (ii) be prepared to participate in Board meetings and Committee work including reading background materials and briefing documents;
  - (iii) diligently take part in Committee work and actively serve on Committees as appointed by the Board;
  - (iv) regularly attend meetings on time (including not missing two (2) or more consecutive meetings without reasonable cause) and participate constructively in discussions;
  - (v) offer opinions and express views on matters before the College, Board and Committees, when appropriate;
  - (vi) participate in all deliberations in a respectful and courteous manner, recognizing the diverse background, skills and experience of Board and Committee members;
  - (vii) uphold the decisions made by a majority of Board and Committee members, regardless of the level of prior individual disagreement;
  - (viii) avoid and, where that is not possible, declare any appearance of or actual conflicts of interest;
  - (ix) refrain from including or referencing Board or Committee titles or positions held at the College in any personal or business promotional materials, advertisements and business cards (although referencing one's titles or positions held at the College in one's curriculum vitae is acceptable so long as the curriculum vitae is not overtly used in a promotional manner);
  - (x) preserve confidentiality of all information before the Board or Committee unless disclosure has been authorized by the Board or is otherwise exempted under s. 36(1) of the *RHPA*;
  - (xi) refrain from attempting to influence a statutory decision unless one is a member of a Panel of the Committee or, where there is no Panel, of the Committee dealing with the matter;
  - (xii) respect the boundaries of staff whose role is not to report to or work for individual Board or Committee members including not contacting staff members directly, except on matters where the staff member has been assigned to provide administrative support to that Committee or the Board or where otherwise appropriate;
  - (xiii) be respectful of others and not engage in behaviour that might reasonably be perceived as verbal, physical or sexual abuse or harassment.

## **SCHEDULE 4 TO THE BY-LAWS**

### **Code of Ethics for Dental Technologists**

*Note to Readers: In the event of any inconsistency between this document and the legislation that affects dental technology practice, the legislation governs.*

*College publications contain practice parameters and standards which should be considered by all Ontario dental technologists in the care of their patients and in the practice of the profession. College publications are developed in consultation with the profession and describe current professional expectations. It is important to note that these College publications may be used by the College or other bodies in determining whether appropriate standards of practice and professional responsibilities have been maintained.*

#### **Preamble**

The ethical foundation of the practice of dental technology consists of general principles of conduct which the profession has come to accept as prerequisites to maintain the dignity and integrity of the profession. This Code is intended to outline, in broad fashion, the duties and responsibilities to which Registrants of the College are expected to adhere in their relations with the public, their fellow practitioners and other health professionals.

#### **General**

Ethical dental technologists will:

1. Have as their consideration the adequate design, construction, repair or alteration of dental prosthetic, restorative and orthodontic devices;
2. Strive to improve the standards of dental technology services;
3. Uphold the honour and dignity of the profession by standards of integrity and behaviour;
4. Recognize their limitations;
5. Be responsible in setting a value on their services;
6. Abide by the laws of the jurisdiction in which they practise;
7. Inform the College when a physical or mental disease/condition has affected or may affect over time, their ability to practise safely or competently;
8. Inform the College, because of reasonable grounds obtained in the course of practising the profession, of conduct that may constitute sexual abuse or sexual harassment of another dental technologist or a registrant of another College.

#### **Services to the Public**

Ethical dental technologists will:

1. Practise their profession with all the knowledge and ability of which they are capable;
2. Not practise under conditions which may adversely affect the quality of their services;
3. Continue their education to improve their standards of services;

4. Kindly but firmly insist upon doing only those things which their professional knowledge dictates to be in the best interest and welfare of the patients for whom dental technology services are requested;
5. Not abdicate their professional responsibilities to protect the health and well-being of their patients for whom dental technology services are requested;
6. Recognize that patients have the right to accept or reject any treatment plan recommended by a dental technologist and have the right to request opinions from other dental technologists;
7. Keep in confidence information derived from their patients or from colleagues regarding patients and divulge it only with the permission of the patients except when the law requires them to do otherwise, and in circumstances of inter-professional consultation;
8. Ensure that their conduct in the practice of their profession is above reproach and that they will not take, physical, emotional or financial advantage of patients referred to them;
9. Assist on patients' requests, by supplying them the information required to enable the patients to receive any benefits to which they may be entitled;
10. Not hold out to the public as exclusive agents of any method or technique unless they are qualified;
11. Cooperate with appropriate public officials;
12. Act in a manner consistent with the Canadian Human Rights Act and the Human Rights Code (Ontario);
13. Inform the College, because of reasonable grounds obtained in the course of practising the profession, of conduct constituting sexual abuse of a patient by a Registrant of the College, or, where such conduct is by a registrant of another College, inform the College of which the person who is a member.

### **Fellow/Prescribing Practitioners**

Ethical dental technologists will:

1. Not pass judgement on the qualifications of or procedures rendered by fellow practitioners except as may be required in the interest of patients' oral health;
2. Render only such dental technology service as has been requested by the prescribing practitioner;
3. Not collaborate with prescribing and/or fellow practitioners in acts that may lead to fraudulent activities or contravention of the Act or the RHPA.

**COLLEGE OF DENTAL TECHNOLOGISTS OF ONTARIO  
SCHEDULE 5 TO THE BY-LAWS**

**Fees**

<b>Description</b>	<b>Fees 2025-2026</b>
Registration Examinations	
Examination Application Processing Fee (non-refundable)	<b>\$150</b>
Jurisprudence and Ethics	<b>\$150</b>
Appeal of Examination Results	<b>\$526</b>
Registration	
New Applicants	
New Application Evaluation & Processing Fee (non-refundable)	<b>\$150</b>
General Certificate of Registration (September-November)	<b>\$2,057</b>
General Certificate of Registration (December-February)	<b>\$1,543</b>
General Certificate of Registration (March-May)	<b>\$1,029</b>
General Certificate of Registration (June-August)	<b>\$515</b>
Registrants	
Renewals	
General Certificate of Registration	<b>\$2,057</b>
Inactive Certificate of Registration	<b>\$1,029</b>
Request to Transfer Class of Registration	
Transfer Application Processing Fee (non-refundable)	<b>\$326</b>
General Certificate of Registration	<b>\$2,057</b>
Inactive Certificate of Registration	<b>\$1,029</b>
Health Profession Corporation	
New Application Evaluation & Processing Fee (non-refundable)	<b>\$143</b>
Certificate of Authorization - First Year and Renewals	<b>\$1,561</b>
Other Fees	
Late Payment Penalty for every month of delay in fee payment effective September 1	<b>\$289</b>
Lifting of Suspension	<b>\$326</b>
Reinstatement	<b>\$326</b>
Replacement Wall Certificate (Certificate of Registration)	<b>\$130</b>
Statutory Committee Ordered Assessment	<b>\$766</b>
Recount of Election Ballots	<b>\$656</b>
File or Information Search	<b>\$66</b>
Letter of Professional Standing	<b>\$130</b>
Service charge for declined payments	<b>\$66</b>
Re-direct Shipping & Handling	<b>\$29</b>
Administrative Fee for Notices (First Notice)	<b>\$60</b>
Administrative Fee for Notices (Subsequent Notices)	<b>\$118</b>

**Notes to Schedule 5 to the By-Laws - Fees:**

**College By-Laws, Section 19.05 – Fee Increases:** Each year each fee described in these By-Laws shall be increased by the percentage increase, if any, in the Consumer Price Index for goods and services in Canada as published by Statistics Canada or any successor organization.

**Re-Direct Shipping & Handling:** To recover the costs of retrieving returned items and re-directing them to an alternate shipping address.

**Administration Fees for Notices:** Administration Fees for Notices shall be applied when a notice is sent to an RDT who has failed to comply with a regulatory requirement. For example: updating place(s) of business, updating professional liability insurance information or submitting their CPD credits by the specified deadline.

*Approved by the Board on June 20, 2025*