CDTO Strategic Plan Accomplishments
Four -Year Summary

Strategic Priorities	Year 1 2017-2018	Year 2 2018-2019	Year 3 2019-2020	Year 4 2020-2021
Improve Transparency and Communications	• Launched a new, informative, and user-friendly website resulting in over 33,000 views, improving access to the public register • Provided educational brochures to raise public awareness and outreach	• Developed a communications strategy in alignment with the current strategic plan to enable improved stakeholder engagement • Contributed to the development of a national Applicant Engagement Strategy (AES) to engage individuals studying or practising dental technology about the benefits of becoming registered • Completed a French translation of the CDTO website to provide information to the public in both of Canada's official languages (accessible in 2020	• Created a COVID-19 webpage for easy access to current information on the pandemic and FAQ's • Co-hosted a live virtual COVID-19 Return to Practice Guidance townhall to an audience of 100 RDTs with the ADTO • Hosted a national meeting of dental technology program educators to provide new ADT project developments, discuss potential curriculum improvements and development of "audit courses" • Increased engagement with dental technology graduating classes to raise awareness of professional licensing • Led an inaugural virtual town hall for 7 Councils of the Canadian Alliance of Dental Technology Regulators (CADTR) in FR and EN	• Provided RDTs and the public with timely information on COVID-19 including the Ministry directives through the website and email-blast to ensure safe and quality care • Created an unauthorized practice webpage with FAQs accessible to the public to highlight the risk of harm • Increased engagement with dental technology graduating classes to raise awareness of new national credentialing and competency assessment programs • Created an Equity, Diversity, Inclusion, and Belonging (EDI-B) webpage showing Council's commitment to raise awareness and provide access to useful resources • Launched the French website recognizing Canada's two official languages
Ensure Ontarians have access to RDTs	• Conducted member and applicant outreach through surveys and focus groups to identify barriers to licensure • Assessed demographic composition of the dental technology workforce to determine future regulatory initiatives	• Adopted new National Essential Competencies, along with 6 other jurisdictions in Canada • Developed a Profession Specific Credential Assessment (PSCA) tool to fairly assess the credentials of international applicants and non-approved program graduates against the Canadian education benchmark • Developed a Master Blueprint for the upcoming new national exams to assess entry-to-practice competencies	• Focused attention on completion of the National Credential and Assessment Service to reduce barriers for domestic and internationally educated applicants to access path to licensure and strengthen labour mobility. • Completed the National Essential Entry-to-Practice Competencies required for dental technologists at the start of their career • Developed and piloted the new Dental Technology Entry-to-Practice Assessment (DTETPA) • Designed the new CADTR website and Online Applicant Portal	• Launched the National Credential and Competency Assessment programs to reduce barriers for domestic and internationally educated applicants to access path to licensure and strengthen labour mobility • Developed and released the Online Applicant Portal to receive applications for domestic and internationally educated applicants • Launched the new Dental Technology Entry-to-Practice Assessment (DTETPA) required for aspiring dental technologists Held the first-ever virtually proctored Knowledge-Based Assessment (KBA) and scheduled the Performance-Based Assessment (PBA) in three locations across Canada

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Complete Standards of Practices Review	• Revised and disseminating the Infection Prevention & Control Standard of Practice to Members and stakeholders	• Drafted a Standard to outline the expectations of Members when using the RDT Stamp, an assurance that a dental device was created by a qualified professional • Reviewed the current Supervision Standard to identify gaps and areas for improvement	• Collaborated with oral health colleges to develop COVID-19 principles • Collaborated with CADTR to develop and implement the COVID-19 Return to Practice Guidance for RDTs • CDTO's Standards of Practice revision project deferred to 2021	• Revised COVID-19 Guidance for RDTs to ensure safety and quality of practice • Collaborated with Ontario's oral health colleges to provide oral health professionals with consistent guidance and expectations on COVID-19 to ensure safe and effective provision of oral health care to Ontarians • Embarked on a discussion with system partners to better understand the risks related to the shared scope of practice, and converge the gaps or misalignments • CDTO's Standards of Practice revision project deferred to 2022-2023
Improve Governance Effectiveness	• Strengthened Council governance through the newly approved annual Council evaluation policy and Council meeting evaluation process	• Created a Governance Policy Manual to facilitate efficient access and annual review of the governance policies • Optimized the performance of new Council members by enhancing the Council onboarding program	• Completed the Governance Policy Manual • Implemented an effective onboarding program for new Council and Committee members • Facilitated governance planning workshops, education and training sessions • Embarked on exploration of modernization of the regulatory framework with system partners	• Developed a new approach for strengthening Council self-evaluation as an ongoing continuous improvement process • Developed pre-defined competencies and suitability criteria to ensure Council members demonstrate necessary knowledge, skills, and commitment prior to becoming a member of Council • Updated the CEO performance evaluation process and tools • Signed Memorandum of Understanding on the exploration of amalgamation with system partners

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Implement a Best Practice Redesigned QA Program	• Revised the National Competency Profile to reflect the current minimum expectations for entry level practice and continued competence for practising RDTs	• Approved the essential continuing competencies to support the harmonization of foundational documents for the profession and sustained quality dental technology service • Updated the continuing professional development guidelines for consistency of terminology across the QA program	• Conducted an environmental scan of best practice regulatory QA programs • Project workplan development deferred to 2021	• Developed an online Professional Development Profile Program to create resource efficiencies to support the redesign of the QA program • Project work plan development deferred to 2022-2023

Implement Best Practice Regulation	• Assessed current registration process and legislation in Canada
	• Initiated review of the Professional Conduct regulation to ensure that RDTs practise in the public's best interests
		• Conducted an environmental scan on the supervision and delegation requirements of other health regulators
		• Utilized sound methodologies to define evidence-based approaches for assessing entry-to-practice competencies
			• Led the development of national regulatory tools and structures to improve fair registration practices for CADTR members, including:
			  ○ National Credential and Assessment Policies
			  ○ Memorandum of Understanding for a single Credential and Assessment service
			• Developed an expanded CADTR governance framework to administer CAS for all applicants regardless of practising jurisdiction
				• Developed national regulatory tools and structures to improve fair and transparent registration practices for applicants of all CADTR members, including:
				  ○ Credentialing process and application guide
				  ○ KBA and PBA processes, resources, and handbooks
				• Embarked on an exploration of regulatory disruption with system partners